## Information for Water & Garbage Customers

- Current Residential rate for Water & Garbage are \$60 a month.
- Current General Business rate for Water Only are \$55 a month.
- Some unique rates exist, depending on the situation (i.e. bar/restaurant).
- We do NOT send out water or garbage bills as we do not have an office or staff. However, we do send a letter at the end of the calendar year with your personal balance and other pertinent information.
- Landlords are responsible for their tenants. You should include this cost in their rent.
- We do not accept cash. Please submit a check or money order payable to the Village of Bishop Hill.
- Payments are due the 1<sup>st</sup> of each month. If you are not paid by the 1<sup>st</sup> of the following month, a \$25 Late Fee will be added each month until you are paid in full. If you owe for 2 or more months, we will contact you via letter. If you are delinquent still on the first day of the 4<sup>th</sup> month, your water will be shut off and you will be accessed a reconnection fee of \$150. At this point, you will have 30 days to pay all delinquent bills, reconnect charges and late fees which must be paid by a money order.
- There is a payment "Drop Box" on the NW corner of the municipal building (next to water tower).